



Port Colborne Minor Hockey Association INC.
Refund Policy

1. **NO REFUNDS** will be issued for any Pre-skates, Conditioning programs or any other activities that may be offered outside the regular season by PCMHA. If a player withdraws prior to the 1st date of the enrolled program, a refund minus \$25 admin fee will be applied.
2. If a player cannot continue playing for a medical reason or an extenuating circumstance a written request must be made to the secretary. A written confirmation from the players' doctor may be required at the player's expense. A refund if permitted will be determined at an executive meeting on a case by case basis.
3. A full registration fee refund will be given if a player is accepted to a AAA, AA, A or Junior team.
4. If a player decides to discontinue participation in the program, the following refund schedule will apply including the representative programs:
 - Prior to first regular season ice time- 100% refund less \$25
 - Between First ice time and Oct 1- 90% refund less \$25
 - Between Oct 2-Oct 31- 75% refund less \$25
 - Between Nov 1 and Nov 30- 50% refund less \$25
 - Dec 1 and after- NO REFUNDS
5. All u5-7 players or a player that has never been registered in a Minor Hockey program are exempt from the refund schedule until Oct 31. A full refund less an administration fee of \$25 will apply.
6. Any situations not covered by these policies will be resolved by the President and or 1st or 2nd Vice President and are subject to ratification of the Executive. A written request must be submitted to the secretary.
7. Complaints regarding the above refund policies must be put in writing to the Secretary, who will bring it to the attention of the Executive for appropriate action or response.